

From: jpipinias [mailto:jpipinias@comcast.net]
Sent: Tuesday, September 30, 2014 6:34 AM
To: PUC
Subject: Outrageous Unitil rate increase

According to you website:

“While the Commission has established some consumer protection requirements that competitive energy suppliers must follow, the prices offered by these suppliers (competitive energy suppliers) are not regulated by the Commission.”

So you are saying that you do not regulate against price gouging by the energy suppliers. My utility, Unitil, has just announced a huge increase in its rates due to a price increase of its energy suppliers. And it claimed that the supplier market was “set by the market through a “highly regulated” bidding process”.

If the bidding process was so regulated, how could this happen? Unitil claims that the average NH seacoast resident uses 600 KW of power and would be paying \$42 per month more.

What is the average electricity usage for the NH seacoast?

Unitil is beginning to resemble Enron during the energy crisis of 2000. It seems to me that NH resembles Texas as a non-regulatory, anything-goes state.

Do consumers have any rights other than “go somewhere else”?

What do you do for consumer protection? Certainly not be a watchdog for price gouging.

-Joe Pipinias
Stratham, NH
A very unhappy Enron customer